



FACT SHEET
RENO DMV GRAND OPENING
November 9, 2020

Schedule & Speakers

1:30 p.m. Julie Butler, Nevada DMV Director
Mark Amodei, U.S. Congressman
Hillary Schieve, Reno Mayor
Ben Kieckhefer, Nevada State Senator
Seth Maurer, President, CORE Construction

2:20 p.m. Ceremonial Ribbon Cutting and Pictures

Links

Press Releases: dmvnv.com/news/20016-New-Reno-DMV-Office-to-Open-in-November.htm
dmvnv.com/news/20018-Reno-Closure-Oct-23.htm



New Reno DMV Office

The new DMV location will have 42,000 square feet of space. It will have 53 customer service windows compared to the current 36. It will also have new quarters for the Emissions Lab, Commercial Driver License (CDL) Office, and the Office of Administrative Hearings.

The Reno office will house approximately 130 employees and will open to the public on November 2, 2020.

The construction budget for the new Reno office is roughly \$50 million. It is being financed by general obligation bonds that will be repaid from the state Highway Fund and the Pollution Control Account (2017 Senate Bill 546). Funding for the design of the facility was approved by the 2011 Legislature (2011 Senate Bill 504).

Location

The new building is located at 9155 Double Diamond Parkway. The old Galletti DMV Building will be closed permanently on October 23 and there will be no DMV services available in Reno October 26-30.

The Commercial Driver's License (CDL) and Motor Carrier offices at 810 Greg St. in Sparks will close permanently on October 16 and open at the new location on October 19. These services are housed in a separate building on the property with an address of 890 Trademark Dr.

Brief History

The old Reno DMV office opened on August 7, 1979, when the population in Washoe County was 187,200. The population in 2019 was 471,519.

The average cost for a gallon of gas in 1979 was 79 cents. The Sony Walkman was also introduced in 1979 and Margaret Thatcher was first elected as prime minister of the United Kingdom.

The Reno office currently serves 1,300 customers per day or about 26,000 per month.

Building Highlights

- First-ever, drive-through DMV kiosk in the nation, three total kiosks
- 550 total parking spots including 16 accessible, nine for motorcycles, and two electric vehicle charging stations (120 parking spots at old building)
- 53 customer windows in the main building. (36 in old building)
- 15 total restrooms (8 in old building) and a food service cafe
- Free Wi-Fi available and large, stadium-style TV screens in customer area
- No direct lighting in main lobby, all indirect.
- Cylinder-shaped tables in main lobby double as AC/heating units. Cool/hot air is blown out of them to help regulate lobby temperature without having large HVAC units hanging from ceiling.
- Stand-alone, dedicated CDL/emissions facility - 11,351 square feet. Emissions bay has car lift for under-carriage vehicle inspection.
- Hearing office with bulletproof glass and door

- Breakroom has outdoor sitting area for employees and there are 162 lockers for staff

Frequently Asked Questions

Why not keep the Galletti office open?

The DMV does not have adequate staff or a budget for utilities and other expenses to maintain the Galletti facility. The building itself is in need of repair. It is being turned over to NDOT, which will renovate it for needed office space.

Why not just expand the Galletti Office?

There is a significant parking issue at this facility, with no ability to expand. NDOT owns facilities on three sides of the building and Kietzke Lane runs along the south side.

Why was the location chosen in South Reno?

The land for this facility was actually purchased in 2003, with plans to build in the future. Due to the recession, the project was placed on hold. The Nevada Division of State Lands purchased the South Meadows property in 2003.

How will you address the needs for North Reno?

All DMV customers are encouraged to try to complete their transactions online or at one of the many DMV kiosks and AAA offices in the area. Customers have the ability to renew registrations and driver's licenses online now. It is approximately a 12-minute drive from the old facility to the new one when taking Veterans' Parkway.